

# Electrical safety recall

## The Cooks Collective Culinary Professional Stand Mixer

Myer Pty Ltd

The Cooks Collective brand stand mixer with metal bowl.  
Model: CFM367



### Reason the product is recalled

The product can generate or retain electric charge when used. The electric charge level exceeds the limit allowed under Australian electrical standards. As a result, the user can receive an electric shock if they simultaneously touch the beater shaft and the earthed metal enclosure.

### The hazards to consumers

Risk of serious injury or death from electric shock when the mixer is being used. Incidents of electric shock have occurred.

### What consumers should do

1. Stop using the mixer immediately and unplug it from the wall.
2. Return the mixer to your nearest Myer store for a full refund.
3. If you cannot make it in-store, contact the Myer Customer Service Centre to organise a pre-paid return label to return the mixer via Australia Post.

### Contact

Myer Pty Ltd

Call 13 69 37 Monday to Friday 9am to 6pm (AEDT), Saturday and Sunday 10am to 5pm (AEDT).

Email [Myer.CustomerServiceCentre@myer.com.au](mailto:Myer.CustomerServiceCentre@myer.com.au)

Visit <https://www.myer.com.au/content/product-safety-recalls>

Who sold the product: Myer in-store and online

Dates available for sale: 21 November 2025 to 9 January 2026

PRA2026/20830

See [productsafety.gov.au](https://www.productsafety.gov.au) for Australian product recall information