# TRADE PROMOTION SCHEDULE OF DETAILS

This Schedule sets out the details of the promotion. The Schedule must be read together with the Terms and Conditions of Entry (which follow this Schedule).

| Promotion Name               | MYER one x Australia Zoo x Virgin Australia x Velocity Frequent Flyer competition   |
|------------------------------|---|
| Game of skill/chance         | This is a game of chance.   |
| Promoter                     | Myer Pty Ltd (ABN 83 004 143 239)   |
| Relevant State(s)            | Victoria residents only   |
| Promotion Period             | The Promotion starts at 9:00am (AEDT) Monday 2 December 2024 and concludes at 11:59pm (AEDT) on Tuesday 24 December 2024.   |
| Eligible Person              | An individual is an Eligible Person if they are:  1. 18 years of age or older.  2. A current, full and valid MYER one Member with a contactable email in account.  3. Be available and able to travel between (1 February 2025 – 31 January 2026) (Redemption Period)  4. Be or sign up to be a Velocity Frequent Flyer Member (during the Promotion Period)  Directors, management, employees, officers, and contractors of the Promoter who are directly involved in the management of the Promotion (and their Immediate Families) or of the agencies or organisations associated with this Promotion are ineligible to enter. Immediate Families means spouse, parent, natural or adopted child, and sibling (whether natural or adopted by a parent), whether or not they live in the same household as the director, manager, employee, officer, or contractor. |
| Verification<br>Requirements | Winners will be required to verify their identity, provide proof of age and confirmation of their Velocity Frequent Flyer Membership  |
| Entry Procedure              | During the Promotion Period, entrants must:  a) be an Eligible Person; and  b) spend \$100 or more in one transaction, at a participating Myer store (Myer stores within Victoria only: Bendigo, Ballart, Geelong, Werribee, Fountain Gate, Southland, Melbourne City, Chadstone, Eastland, Doncaster, Northland, Highpoint), and at the time of purchase, present their MYER one Card (or provide Member number). Entry into the draw is automatic at the time of purchase and provision of MYER one Member details. One (1) entry per membership.   |
| MYER one Requirements        | All entries are registered to the primary MYER one Member account, including those purchases made by the Additional Cardholder. MYER one accounts must be a full valid account at the time of the Draw, any temporary, invalid, or incomplete accounts will not qualify to win.  Entrants must ensure that their MYER one contact details are complete and accurate prior to the Promotion Period. Myer may exclude an entry that has incomplete or inaccurate contact information. New MYER one Members must verify their account prior to the Draw.  Entries will be deemed to be accepted at the time the MYER one card is scanned. The MYER one system must record an entrant's MYER one Member number and details in   |

responsibility for late or lost entries, or where a person's MYER one Member details are not received correctly as a result of computer, technical or human error. At the time of the Prize draw there must be at least one valid sale transaction (returns made will be netted off from sales) made during the Promotion Period registered against the MYER one Member's account in order for the MYER one Member to be eligible to claim the Prize. Participating Products (if Participant must spend \$100 or more in one transaction in store. Excludes customer iPad applicable) orders, phone orders, myer.com.au purchases, purchases of Myer Gift Cards and purchases at cafe's, restaurants, hair and beauty salons and some service outlets. Total Number of Entries There are no limits to the number of entries for Promotion Maximum Number of Limit of one entry per Membership. First valid eligible transaction will be the entry **Entries per Entrant** entered into the competition Draw Details The first valid entry drawn at random will be deemed the Winner after verification. Date: 20 January 2025 Time: 12:00pm AEDT Location: Level 7, 1000 La Trobe Street Docklands Vic 3008 **Prize Details** First valid entry drawn will win Family pass (two adults and 2 children 14 years or younger) to Australia Zoo valued at \$249.95. 2x Nights accommodation at The Crocodile Hunter Lodge valued at \$4,778. 4x Domestic Virgin Australia return economy flights from Melbourne Tullamarine Airport to Sunshine Coast Airport valued at \$1,608. 100.000 Velocity Points valued at \$3.051.60. Any additional and ancillary costs are the responsibility of the winner and travel companions of the competition. Total Prize Pool The total prize pool is valued at \$9,687.55. (including GST) **Prize Conditions** All components of the Prize must be taken together. Prize must be taken and completed during the Redemption Period (1 February 2025 - 31 January 2026) or the Winner forfeits the Prize. A Winner and their companion must travel together and depart from and return to the same departure point. The Winner must make their own way to the airport (the departure point) to meet their flight. The Prize does not include the cost the Winner or their companion may incur to travel to and from the airport both in Australia and outside Australia including any ancillary costs (e.g. excess luggage fees over 20kgs). The Prize does not include travel insurance, which is highly recommended. The Prize (or any part thereof) cannot be sold, is not transferable or exchangeable and cannot be taken for cash. The name on the airfare bookings must appear exactly as written in the Winner's personal identification and that of the Winner's travelling companions. The Promoter or Agent is not responsible for denied boarding, or any re-issue costs charged by the airline due to an incorrect name supplied or any errors in booking caused by incorrect information provided by the Winner or their companion. Any extension or variation of the travel dates nominated by the Promoter or Agent will be at the cost and responsibility of the Winner. Any requests to extend or vary travel arrangements must be made in writing and must be received by the Promoter (or Agent) prior to time of Booking. Once booked, any changes made to the booking may incur a

cancellation or amendment fee, at the cost and responsibility of the Winner. Tickets are non-transferrable (i.e. no name changes allowed after ticketing).

All additional costs which are not expressly stated in this Schedule to be part of the Prize, but which may be incurred in acceptance and use of a Prize, are the responsibility of the Winner and their travel companion and are not included in the Prize. Such additional costs include, without limitations, meals and beverages, activities, tickets or passes, room service, telephone calls, mini-bar items, laundry services, spending money, transfers, taxes including arrival and departure taxes (if applicable), insurance, travel insurance, excess payable on insurance claims, passports, and visas (if applicable). Winners may be required to present a credit card at time of accommodation check-in to the hotel, for all incidental charges. The Winner is solely responsible for their arrival and departure of their travel companion throughout the travel period, at their own expense, including ensuring all necessary documents, travel authorisations, medical advice and recommended vaccinations and immunisations have been obtained prior to travel and, if required, on or by a date nominated by the Promoter or Agent. Failure to do so may result in a Prize being forfeited or additional costs being incurred at the expense of the Winner.

The Winner agrees to abide to any prevailing terms and conditions of any airline, accommodation, transport provider, services provider, transfers provider, travel insurance provider, tour, or ticket providers, and in particular, any health, behaviour, age, and safety requirements. No compensation will be payable by the Agent of the Promoter if a Winner or their travel companion, are unable to use any element of the Prize as stated for whatever reason, including ejection, delay, refusal of entry into or departure or participation in certain activities for health, age, behaviour, or safety reasons. Any tickets, passes or vouchers issued as part of a Prize are subject to the prevailing terms and conditions of use, are only valid for use within the stated duration on the tickets, passes or vouchers issued, and are not replaceable if lost, stolen or damaged. Any part of a Prize that is not taken for any reason is forfeited by the Winner.

The Promoter reserves the right to require the Winner and their companion to sign any legal documentation as and, in the form, required by the Promoter, Agent, or suppliers of Prizes, in their absolute discretion including without limitation a form of waiver or release with respect to acceptance or usage of the Prize, or any liability arising out of or in relation to the Prize or this Promotion.

The Promoter or approved agency will organise all flights and accommodation. All bookings are subject to the Fare Rules applicable to the fare. The Prize Certificate can only be used to book Tickets redeemed under this Prize Certificate are subject to the in the following Fare Class availability – X class. Bookings are subject to availability of fares for prizes in this fare class. All bookings are subject to availability. Blackout periods may apply, including Easter, Anzac Day and Christmas and New Year public holidays apply. All bookings need to be made at least 14 days prior to travel. Virgin Australia's terms and Conditions of carriage and fare rules apply to the Ticket. Virgin Australia's terms and Conditions of Carriage are online available at http://www.virginaustralia.com/au/en/about-us/legal-policies/conditions-of-carriage/. Passengers who do not notify Virgin Australia at least 24 hours prior to scheduled departure that they are unable to take the booked flight will forfeit the Ticket. Tickets cannot be upgraded and are not valid to earn Velocity points or status credits.

## Velocity Frequent Flyer Requirements

Velocity Points will be allocated to the Velocity account for the Winner within four weeks of the prize draw. Use of Velocity Points is subject to the <u>Velocity Membership Terms and Conditions</u>, which are located on the Velocity Frequent Flyer website at <a href="https://www.velocityfrequentflyer.com/content/TermsConditions/">https://www.velocityfrequentflyer.com/content/TermsConditions/</a>

Velocity Points will be allocated to the Winner's Velocity membership account only, and as such the account name must match. Value is based on a sample of the Velocity Points options that could be obtained by redeeming the prize through the Velocity Frequent Flyer Points program at the time of this Promotion (as more fully defined in the terms and conditions of the Velocity Frequent Flyer Points program which can be viewed at www.velocityrewards.com). The estimate of value is provided for the purposes of licensing this promotion only – the value of the Velocity Frequent Flyer Points will vary depending on how and when they are redeemed by the winners through the Velocity Frequent Flyer Points program.

### Virgin Australia Requirements

Prize Certificates expires 12 months from the date of issue. The Expiry Date cannot be extended. Your outbound flight must depart prior to the Expiry Date of this Prize Certificate. Both the Prize Certificate and flights are non-redeemable for cash. Tickets redeemed under this Prize Certificate are valid on Virgin Australia operated flights only and not code share services. Tickets are non-transferrable (ie. no name changes allowed after ticketing). Tickets are for 4 passengers to travel together on the same booking. All bookings are subject to the Fare Rules applicable to the fare. The Prize Certificate can only be used to book Tickets redeemed under this Prize Certificate are subject to the following Fare Class availability - X class. Bookings are subject to availability of fares for prizes in this fare class. All bookings are subject to availability. Blackout periods may apply, including Easter, Anzac Day and Christmas and New Year public holidays apply. All bookings need to be made at least 7 days prior to travel. Bookings can be requested via email at prize.winners@virginaustralia.com Monday - Friday between 09.00 - 17.00 AEST. Bookings that have been paid for using the Flight Certificate cannot be changed or cancelled online. You will need to contact our Guest Contact Centre. Changes or cancellations may be subject to a fee in accordance with fare rules applicable to your booking. Changes and cancellations are subject to availability and must be made before your travel date. Fare differences may apply. Virgin Australia's terms and Conditions of Carriage and fare rules apply to the Ticket. Virgin Australia's terms and Conditions of Carriage are online available at http://www.virginaustralia.com/au/en/about-us/legalpolicies/conditions-of-carriage/. Passengers who do not notify Virgin Australia at least 24 hours prior to scheduled departure that they are unable to take the booked flight will forfeit the Ticket. Prize Certificates or Tickets may not be sold or offered for resale at a premium (including via on-line auction sites) or used for advertising, promotion, or other commercial purposes (including competitions and trade promotions) or to enhance the demand for other goods or services, either by the original recipient or any subsequent bearer. If a Prize Certificate or Ticket is sold or used in breach of this condition, it will be cancelled at Virgin Australia's sole discretion. Tickets cannot be upgraded and are not valid to earn Velocity points or status credits. It is a Winner's responsibility to ensure that they have requisite visas, vaccinations, valid documentation (including but not limited to valid passports and visas) which meet the requirements of immigration and other government authorities at every destination. Any fines, penalties, payments, or expenditures incurred as a result of such documents not meeting the requirements of those authorities will be the sole responsibility of the Winner. Winner is responsible for all other expenses including accommodation, spending money, meals, drinks, transfers, laundry charges, activities, incidentals, taxes, energy surcharges, gratuities, service charges, passports, visas, travel insurance and all other ancillary costs. Travel insurance is highly recommended to protect against the additional costs incurred in the event of unforeseen circumstances.

#### **Notification of Winners**

Winners will be notified via phone and or email (as per email address in MYER one account), no later than 27 January 2025

### **Publication Dates**

Winners first initial, surname and state published at <a href="www.myer.com.au/whatson">www.myer.com.au/whatson</a> on 31 January 2025

#### **Prize Claim Date**

The prize must be claimed by 5:00pm AEDT, Friday 14 March 2025.

#### Claim Instructions

The winner will be contacted by telephone and via email by the Promoter and provided with details as to how to claim the prize.

| Unclaimed prize arrangements | If the Prize remains unclaimed or unallocated because of incorrect, inaccurate or inactive.   |
|------------------------------|---|
|                              | MYER one Program account at the Prize Claim Date, the Promoter, will conduct a second chance draw to award any unclaimed Prize as follows:  |
|                              | Date: 22 March 2025<br>Time: 11:00am AEDT<br>Location: Level 7, 1000 Latrobe St, Docklands Victoria 3008  |
|                              | The Winner in the second chance draw will be notified by telephone and in writing by Friday 28 March 2025. Prize must be claimed before Friday 4 April 2025, or the Prize will be forfeited. The Winner will be published on the Promoters website by no later than 28 March 2025. The same Prize conditions will apply. Redemption Period is the same as original Draw |
| Safety                       | The Winner accepts the Prize at their own risk. The Promoter makes no representation as to the safety, conditions or other issues that may exist at any destination. Domestic travel advice can be obtained from various sources, including state and local government websites.  |
| Privacy                      | By entering the competition, the winner consents to being contacted in connection to this competition from the Promoter or its approved agency or competition partner. Personal information will used in line with the Myer Privacy Policy and for the purposes of facilitating this competition.   |
|                              | The Winner and their companion consent for the Promoter to supply their personal information to the Agent or associated agencies in order to facilitate the Competition and redemption of the Prize.  |

# TRADE PROMOTION TERMS AND CONDITIONS OF ENTRY

- 1. These Terms and Conditions incorporate and must be read together with the Schedule for the Promotion. The Schedule prevails to the extent of any inconsistencies with these Terms and Conditions. Entry into this Promotion constitutes acceptance of these Terms and Conditions.
- 2. The Promoter is Myer Pty Ltd, of Level 7, 1000 La Trobe Street, Docklands Vic 3008 (ABN 83 004 143 239).
- 3. Any capitalised terms used in these Terms and Conditions have the meaning given in the Schedule, except where stated otherwise. Unless the contrary intention appears, a reference in these terms to the word "person" includes an individual, a firm, a body corporate, a partnership, a joint venture, an unincorporated body or association, or any government agency or entity.

#### **ELIGIBILITY TO ENTER**

4. Entry to the Promotion is open to residents of the Relevant State(s) who are Eligible Persons as described in the Schedule and meet the Entry Restrictions (if any).

#### **ENTRY**

- 5. The Promotion will be conducted during the Promotion Period. To enter the Promotion, entrants must complete the Entry Procedure during the Promotion Period.
- 6. Entries may only be submitted in accordance with the Entry Procedure and will not be accepted by the Promoter in any other form. Computer generated or other automated entries will not be accepted.
- 7. All valid entries received during the Promotion Period will be entered in the Promotion, and the prize draw, if the Promotion is a game of chance.
- 8. Once submitted, the entrant cannot alter or delete their entry.
- Entrants may enter the Promotion up to the Maximum Number of Entries. Multiple entries (where permitted)
  must be submitted separately and must each separately meet any product purchase requirement specified in
  the Entry Procedure (if applicable). Excess entries will be deemed invalid.
- 10. Entries must be received by the Promoter during the Promotion Period. Email and electronic entries are deemed to have been received at the time of receipt into the Promoter's database and not at the time of transmission by the entrant.
- 11. If the Promotion involves mail entry, each entry must be sent in a separate envelope.
- 12. If the Promotion involves SMS entry, the maximum cost of each SMS is 55 cents (inc GST), whether sent during or outside the Promotion Period. SMS entry is only open to entrants with a compatible mobile phone connected to a service provider that permits text messaging to the Promotion SMS number. Entrants are encouraged to check this with their service provider before entering the Promotion. SMS entries must be submitted from the entrant's mobile phone.
- 13. If the Promotion involves entry via a competition phone line, the maximum cost of a call to the competition phone line is 55 cents (inc GST) except that higher rates may apply from mobile or public phones.
- 14. If the Promotion involves entry via a website, the cost of accessing the website will be dependent upon the Entrant's individual Internet Service Provider.
- 15. If the Promotion is a game of chance and involves the entrant purchasing a ticket (**Entry Ticket**), the Entry Ticket must be purchased at a legitimate Myer Point of Sale counter. On completion of the purchase, the entrant will be provided with a legitimate Myer Point of Sale receipt which details the store number at which the purchase was made, the time of transaction, the date and the details of the purchase. It is the responsibility of the entrant to check that they are provided with a legitimate Myer Point of Sale receipt containing these details at the time of purchase. If the receipt does not contain these details, the entry will be deemed an ineligible entry.
- 16. All Entries (including photographs and videos) become and remain the property of the Promoter upon submission and will not be returned to Entrants.

#### JUDGING OF ENTRIES FOR GAMES OF SKILL

17. Each valid entry will be individually judged (by representatives of the Promoter) based on the Judging Criteria.

- 18. The prize(s) will be awarded to the valid entrant or entrants (as applicable) whose entry or entries best meet the Judging Criteria, as determined by the judges, in accordance with the Prize Details. Entries that, in the Promoter's judgment, contain offensive, defamatory or otherwise objectionable or inappropriate material or that infringe any third party rights will be invalid.
- 19. The judges' decisions are final and no correspondence will be entered into.

#### PROMOTIONS CONDUCTED VIA A SOCIAL NETWORKING SITE

- 20. If the Promotion is conducted via the Social Networking Site, entrants acknowledge that the Promotion is in no way sponsored, endorsed, or administered by, or associated with the Social Networking Site.
- 21. Entrants acknowledge that any information they provide in connection with the Promotion is provided to the Promoter and not to the Social Networking Site.
- 22. Any questions, comments or complaints regarding the Promotion will be directed to the Promoter and not to the Social Networking Site.
- 23. Entrants release the Social Networking Site and its associated companies from all liability arising in respect of the Promotion, to the extent allowable by law.

#### **ENTRY CONTENT AND VALIDITY**

- 24. Entrants are required to take full responsibility for the content of their entry and for ensuring that their entry complies with these Terms and Conditions. For the purposes of these content requirements, Entry Materials includes any material (including but not limited to, drawings, artwork, images, text, photos, videos and email messages) that entrants submit, upload, transmit, publish, communicate or use in connection with their entry into the Promotion.
- 25. Incomplete and illegible entries will be deemed invalid. Entries that breach these Terms and Conditions or any other content guidelines notified by the Promoter during the Promotion Period will also be deemed invalid.
- 26. Entries submitted by persons who are not Eligible Persons will be deemed invalid. The Promoter may not assess each entry however, winning entries will be scrutinised.
- 27. If an entry is invalid or if an entrant is unable or refuses to take part in any element of this Promotion, the Promoter reserves the right to discard that entrant's entry and proceed as if that entrant had not entered the Promotion.
- 28. If for any reason, the Promoter becomes aware after an entrant has won a prize that the entrant has not complied with these Terms and Conditions or that their entry is otherwise invalid, that entrant will have no entitlement to the prize, even if the Promoter has announced them as a winner and that entrant will be required, at the direction of the Promoter, to return, refund or otherwise make restitution of the prize.
- 29. Entries must be the entrant's original work. The Promoter reserves the right to verify, or to require the entrant to verify, that the entry is the entrant's original work. If an entry cannot be verified to the Promoter's reasonable satisfaction, the entry will be deemed invalid.

#### **CONSENTS AND PERMISSIONS**

- 30. An entrant's entry must not include:
  - (a) any image or voice of any other person without that person's express consent. Entrants warrant that if any such content is included, they have obtained the express consent of the relevant person:
  - (b) any content that contravenes any law, infringes the rights of any person or is obscene, offensive, potentially defamatory, discriminatory, indecent or otherwise objectionable or inappropriate (including but not limited to, any content involving nudity, malice, excessive violence or swearing); and
  - (c) any literary, dramatic, musical or artistic work, any audio-visual or sound recording, or any other item in which copyright subsists, unless the entrant is entitled to do so. If an entrant has any doubts about whether they have the right to include any content (for example, recorded music) they must not include it. By including any such content in their entry, the entrant warrants that they have the permission of the relevant copyright owner to do so and that this permission allows the Promoter to use the entry in accordance with these Terms and Conditions.
- 31. By entering this Promotion all entrants:

- (a) consent to the Promoter using and publishing (and authorising others to use and publish) their name, character, likeness, image, voice or anything else that identifies them for the purposes of any promotion or matter incidental to the Promotion, including future similar promotions, and at any time during or after the Promotional Period and via any means (including but not limited to, any national print media, the Promoter's website and any other promotional material);
- (b) assign (and, if necessary, will in the future assign) all intellectual property rights (including copyright) in their Entry Materials in relation to all media (including but not limited to, the internet) and whether in existence now or created in the future;
- (c) unconditionally and irrevocably:
  - (i) consent to any act or omission that would otherwise infringe any of their moral rights in the Entry Materials (as defined in Part IX of the *Copyright Act 1968* (Cth)) and present and future rights of a similar nature conferred by statute anywhere in the world whether occurring before or after this consent is given;
  - (ii) waive all moral rights that arise outside Australia; and
  - (iii) agree not to institute, maintain or support any claim or proceeding for infringement of their moral rights in the Entry Materials;
- (d) warrant to the Promoter that their entry is the original independent creation of the entrant and free from any claims, including copyright or trade mark claims, by other persons.
- 32. If the Promotion involves the publication of Entry Materials on a website, the Promoter accepts no responsibility or liability where an entrant's photos, images or other Entry Materials are downloaded from the website by any persons, and for any matters after such download. The Promoter may, in its absolute discretion, edit, modify, delete, remove or take down any part of an entrant's entry.

#### DETERMINING AND NOTIFYING WINNERS IN GAMES OF CHANCE

- 33. The prize draw(s) (if applicable) will be conducted in accordance with the Draw Details. The prize(s) will be awarded to the valid entry or entries (as applicable) randomly drawn in accordance with the Prize Details.
- 34. If the Promotion includes instant win prizes, the instant win prize(s) will be awarded to the valid entry or entries (as applicable) in accordance with the Entry Procedure.
- 35. Winners will be notified as specified in the Schedule and their name and State or Territory of residence will be published in accordance with the Schedule. The Promoter and the companies and agencies associated with this Promotion may also publish the name and State or Territory of winners on their website(s) and in trade publications. By entering this Promotion, each entrant requests that his or her full address not be published.
- 36. Entrants must, at the Promoter's reasonable request, participate in all promotional and editorial activity (such as publicity and photography) surrounding this Promotion or the winning of any prize, free of charge, and they consent to the Promoter and its related bodies corporate using their name and image in promotional material. Without limitation, entrants consent to being broadcast, filmed, photographed or otherwise recorded without compensation while participating in this Promotion, or in taking or using any prize, and they consent to the Promoter repeating any such broadcast, film or other recording at any time. The entrant also consents to the Promoter submitting for use such broadcast, film, photograph or other recording to the Promoter's contractors, the Promoter's contractor's contractors and the Promoter's agents.

### PRIZES - GENERAL

- 37. If the prize involves a winner meeting or attending a function with a celebrity or other public figure, the Promoter will not be liable for the failure of the winner (and their companion(s), if applicable) to meet that person or failure of that person to attend the function, for whatever reason.
- 38. The Promoter may, at its discretion, require any person taking, accepting or participating in any prize to be 18 years or over, or if a person is under the age of 18, require that the person be accompanied by a parent or legal guardian while taking the prize.
- 39. The Promoter reserves the right to appoint a chaperone to accompany the participants taking the prize. The participants agree to the chaperone being present with them for the duration of the prize and agree to comply with any reasonable directions or guidelines given to them by the Promoter or their chaperone.

- 40. The prize must be taken as offered and cannot be varied unless authorised by the Promoter. The prize value includes GST and is in Australian dollars and is correct at the time of printing. The Promoter accepts no responsibility for any variation in prize value.
- 41. Prizes are not transferable, exchangeable or redeemable for cash. Prizes cannot be sold to a third party including, online auctions and private sales. Unused portions of prizes will be forfeited and no compensation will be paid in lieu of that element of the prize.
- 42. Subject to the approval process required by any relevant gaming or lotteries authority, in the event that any prize item is unavailable despite the Promoter's reasonable endeavours to procure within Australia, the Promoter reserves the right to substitute a different prize item of equal or greater value, subject to any written directions from any relevant regulatory, judicial or government authority.
- 43. Where prizes are lost, stolen, damaged or tampered with, for reasons beyond the control of the Promoter, the Promoter is not liable.
- 44. Without limiting the above terms and conditions, the Promoter may at its absolute discretion, substitute cash for any prize (the amount of cash being equal to the prize value specified in the Prize Details).
- 45. Except to the extent required by any law, including the Australian Consumer Law, the Promoter and its associated companies make no warranties or representations about the fitness for purpose or suitability of any prize and will not accept responsibility for the quality or fitness for any purpose of any prize or the failure of any prize to be of acceptable quality.
- 46. Prizes and participation in the Promotion are subject to any terms and conditions imposed by the supplier or organiser of the prize, as applicable.
- 47. These Terms and Conditions do not exclude or limit the application of any statutory provision (including a provision of the *Competition and Consumer Act 2010* (Cth) where to do so would contravene that statute or cause any part of these Terms and Conditions to be void.

#### PRIZES - PROVISIONS RELATING TO TYPES OF PRIZES

- 48. The prize(s) are specified in the Prize Details. The prize(s) are subject to any restrictions specified in the Schedule. The total prize pool is specified in the Schedule.
- 49. If a prize includes vouchers, the vouchers are only valid until the voucher expiry date specified on the voucher or by the provider, and are subject to any terms and conditions imposed by the provider. Once awarded, the Promoter is not liable for any voucher that has been lost, stolen, forged, damaged or tampered with in any way.
- 50. If a prize includes tickets, including tickets to an event, the tickets are only valid for the date or period specified on the tickets or by the provider, and are subject to any terms and conditions imposed by the provider. Once awarded, the Promoter is not liable for any ticket that has been lost, stolen, forged, damaged or tampered with in any way.
- If a prize includes travel, the prize must be booked and completed as specified by the Promoter or by the 51. supplier of the prize. If the prize is event based, any travel provided as part of the prize must be taken on the dates specified by the Promoter to coincide with the event. The prize is subject to booking and availability, and is subject to any terms and conditions imposed by the relevant providers. All costs associated with a travel prize which are not expressly stated in the Schedule to be included, including additional spending money, passport and visa costs, transfer costs, meals, taxes, insurance, luggage costs and all other ancillary costs, are the responsibility of the winner. The winner and any travelling companion(s) must depart and return at the same time using the same air carrier. The winner and any travelling companion(s) are responsible for ensuring they have all necessary travel insurance (if not included in the prize) and documents to travel to the relevant place(s) (including passports and visas, if required). Any alterations or extensions to confirmed prize details must be approved in advance by the Promoter (at its sole discretion) and will be at the expense of the winner. The Promoter is not responsible for the cancellation, delay or rescheduling of any part of a travel prize and any costs incurred by the winner or any travelling companion(s) as a result (including accommodation costs) will be the responsibility of the winner. The winner is responsible for ensuring that they and their travelling companion(s) are fit to travel and have received appropriate immunisations and/or health checks prior to taking the prize. It is the entrant's responsibility to check and prepare for travel warnings and any perceived hazards with appropriate authorities, including www.dfat.gov.au. The Promoter is not responsible for any illness, injury or property damage that affects the winner while undertaking the travel prize.
- 52. If the prize includes any vehicle (**Vehicle**), including a motor vehicle, motorcycle, motor scooter, boat or any other vehicle, the prize does not include any insurance or accessories unless otherwise specified in the Prize

Details. If a winner of a Vehicle is under the age of 18 years, the prize will be awarded to the winner's parent or guardian. The winner or his or her parent or guardian (as the case may be) (**Deemed Winner**) is responsible for arranging their attendance at the premises nominated by the Promoter to collect the Vehicle. The Deemed Winner must provide all information and sign all documentation necessary to enable the Promoter to register the Vehicle in the name of the Deemed Winner prior to collection. To be eligible to claim the Vehicle, the Deemed Winner must be capable of obtaining registration of the Vehicle in his or her name in accordance with any applicable legislation in the Relevant State in which the Vehicle is collected. If the Deemed Winner is, through any legal incapacity or otherwise, unable to register the Vehicle in his or her name then he or she may assign the Vehicle to another person with legal capacity for the purpose of registration of the Vehicle.

- 53. If the prize includes Myer Gift Cards, Gift Cards are treated like cash. Lost or stolen cards will not be replaced or refunded. Gift Cards cannot be used for the payment of credit or store accounts. Gift Cards are not redeemable for cash and cannot be exchanged. Gift Cards expire two years from the issue date. Any unused amount after the expiry date of the Gift Card will not be refunded or credited. Gift Cards are not reloadable. For full terms of use and full details concerning applicable exclusions, visit <a href="http://www.myer.com.au/cards/gift-cards/">http://www.myer.com.au/cards/gift-cards/</a> or call 1800 811 611. Gift Cards are to be used for the purchase of goods and services at Myer stores in Australia.
- 54. If the prize involves a winner attending an event, if any part of the event is abandoned, called off, varied or postponed for any reason, then at the Promoter's discretion, the relevant winner (and their companion(s), if applicable) forfeits all rights to attend the relevant event and no cash or alternative tickets will be substituted for that element of the prize. If the event is varied or postponed, the Promoter, where reasonable, will try to vary arrangements to allow the winner (and their companion(s)) to attend the varied or postponed event (unless doing so would involve additional costs to the Promoter).

#### **CLAIMING PRIZES**

55. Prizes must be claimed by the Prize Claim Date in accordance with any Claim Instructions set out in the Schedule. If a prize is not accepted by, or failing all reasonable efforts by the Promoter, is not delivered to the prize winner, the relevant winner's entry will be deemed invalid and the Promoter reserves the right to distribute the unclaimed prizes in accordance with the Unclaimed Prize Arrangements specified in the Schedule, subject to any directions given by any relevant authority. Winners of unclaimed prizes will be notified and have their names and State or Territory of residence published in accordance with the Unclaimed Prize Arrangements, subject to any directions given by any relevant authority.

#### **CANCELLATION OF COMPETITION**

- 56. If, for any reason, the Promotion or any of the prizes are not capable of being run or offered as planned, including but not limited to, infection by computer virus, bugs, tampering, unauthorised intervention, fraud or any other causes beyond the control of the Promoter, which corrupt or affect the administration, security, fairness, integrity or proper conduct of the Promotion, the Promoter reserves the right in its absolute discretion to take any action that may be available to it. Any actions are subject to State and Territory regulations and may include cancellation, termination, modification or suspension of the Promotion.
- 57. The Promoter may also cancel, suspend or modify the Promotion if the determination of the prize winner or the delivery of the prize is prevented or hindered by any external event beyond the control of the Promoter, including but not limited to, vandalism, power failure, tempest, natural disaster, acts of God, civil unrest, strikes or other industrial action. If the Promotion is not capable of being run as planned, for reasons outlined above, the Promoter will not be liable for any loss or damage of any kind to entrants arising out of any resultant action taken by the Promoter.

#### PRIVACY AND INFORMATION

- 58. The Promoter may collect the following personal information provided by entrants when entering or participating in this Promotion (including without limitation in their Entry Materials, transactional information, when you shopped, where you shopped, how you paid and what you purchased, Myer one information, address, phone number, name, age, passport number, drivers licence number, information obtained from any Promotion partners, information you provide when submitting any questions or queries regarding the Promotion) or by entrants doing anything in connection with this Promotion.
- 59. The Promoter may use your personal information to conduct the Promotion, to ask you questions, to contact you about any matter in connection with the Myer business or the Promotion, to contact entrants if they are

winners, to conduct research and marketing activities (including to inform entrants about special offers, marketing, events, promotions, product launches and other special events and discounts from the Promoter such as the MYER one Program or new products or promotions and to become part of databases maintained by the Promoter or associated entities), to conduct market research (including to improve and help Promoter better tailor its product and service offering, including developing new products, services, promotional offers and shopping opportunities) and to conduct market research and other forms of analysis, unless the entrant opted out of participating in such activities in the section provided on the entry form, and otherwise in accordance with the Promoter's Privacy Policy. If you provide your email address or mobile phone number you consent to the Promoter using your email address to email you and/or your mobile telephone number to SMS you for any of the purposes listed above

- 60. Entrants can advise the Promoter at any time if they no longer wish to participate in any such research and marketing activities. Otherwise, their consent will remain current until specifically withdrawn. The Promoter may disclose entrants' personal information for the above purposes to other companies associated with this Promotion, related bodies corporate of the Promoter, the Promoter's information technology providers and database service providers and other entities which provide research and marketing services to the Promoter.
- 61. The Promoter may engage other persons or organisations (for example, the Promoter's suppliers, prize donators, competition and promotion agencies, data mail houses, data processing organisations, marketing researchers, specialist call centres and service providers) to assist the Promoter in carrying out the above purposes. Some of these organisations may be located overseas. Your personal information may be disclosed to such persons or organisations for these purposes and, in providing a service, they may contact you directly. In some circumstances, they may disclose personal information they collected from you to the Promoter or one or more of the purposes already mentioned. The Promoter will hold and use all personal information it collects from third parties about you for the purposes described in this notice.
- 62. Myer may also disclose your personal information as required by law.
- 63. If entrants do not provide the personal information requested by the Promoter, they may not participate in the Promotion (except where the provision of that information is optional). Winners' names will be published and retained as required under relevant legislation. An entrant may, at any time, request to access, update or correct any information, or to have their details removed from the Promoter's database(s) and such request will be considered in accordance with the requirements of the Privacy Act. Such requests should be directed to the Promoter at its address set out in item 2. The Promoter's Privacy Policy can be viewed at http://www.myer.com.au.

#### **INDEMNITY AND LIABILITY**

- 64. Unless required by any law, including the Australian Consumer Law, the Promoter, its related bodies corporate and their respective officers and employees, its agents, its contractors, its associated entities and their respective officers will not be liable for any loss (including but not limited to, indirect, special or consequential loss, loss of opportunity or loss of profits), expense, damage, personal injury or death which is suffered or sustained in connection with any part of this Promotion (including entry, collation of entrant details, prize draw and determination of the winner(s)), promotion of this Promotion, use or acceptance of the prize or the prize itself, except for any liability which cannot be excluded by law (in which case that liability is limited to the minimum extent allowable by law).
- 65. If requested by the Promoter, any entrant or winner (and their companion(s), if applicable) (or if an entrant, winner or companion is not an adult, their parent or guardian) must sign an indemnity and exclusion of liability form (provided by the Promoter) in favour of all parties involved in this competition and/or providing the prize prior to undertaking any specified activities forming part of the competition, acceptance or use of the prize or the prize itself. If any entrant, winner, nominated companion or parent/guardian (if applicable) does not sign the indemnity form provided by the Promoter, within the time requested by the Promoter, the relevant entrant's or winner's entry or claim will be deemed invalid. Where a winner's entry or claim is deemed invalid, the prize will be deemed unclaimed and the Promoter has a right to re-draw the prize in accordance with the Unclaimed Prize Arrangements in the Schedule.
- 66. Without limiting the previous paragraphs, the Promoter, its related bodies corporate, its agents and its associated entities will not be liable for any damage to or delay in transit of prizes.
- 67. If other entities are conducting the promotion in conjunction with the Promoter, the Promoter is not liable for any error made by the other entity when communicating details of the Promotion, the entry process, the prize draw, the prize, determination of the winner and promoting the Promotion.

#### **GENERAL**

- 68. The Promoter reserves the right in its sole discretion to verify the validity of entries and to disqualify any entrant (or voter if applicable) who tampers with the entry (or voting process), or who submits an entry which is not in accordance with these Terms and Conditions, or who the Promoter has reason to believe has breached any of these Terms and Conditions, or has engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the Promotion. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
- 69. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
- 70. The Promoter accepts no responsibility for any tax implications that may arise from acceptance of the prize winnings. Entrants should seek independent financial advice prior to entering the Promotion.
- 71. The Promoter may at its absolute discretion prohibit an entrant's participation in this Promotion, cancel or suspend a prize or cease to provide any prize to a winner if the entrant or winner or any companion(s) are, in the reasonable opinion of the Promoter, under the influence of alcohol or drugs, behaving aggressively, disruptively, or in a manner which may diminish the good name and reputation of the Promoter or its products and brands, or are engaging in conduct that is misleading, deceptive, contrary to law or is otherwise inappropriate.
- 72. The Promoter's decisions in connection with the Promotion are final and no correspondence will be entered into.
- 73. No responsibility will be taken for unsuitable, lost, deleted, late or misdirected entries. The Promoter is not responsible for technical difficulties with the entry mechanism and does not warrant that the entry mechanism will be available at all times.
- 74. Entries which are to be published on a website will be subject to a moderation process before being visible on the website.
- 75. The Promoter may require the winner(s) to provide identification as requested by the Promoter including but not limited to, proof of identity, age, residency, employment, supply to the Promoter or engagement by the Promoter. Identification considered suitable for verification is at the Promoter's reasonable discretion.
- 76. Entrants acknowledge that there may be inherent risks in some aspects of the Promotion or the prize and that participation in the Promotion or the prize may involve participating in dangerous activities. By entering this Promotion and/or accepting the prize, entrants accept that risk for themselves and for their companion(s) (if applicable).
- 77. In order to participate in this Promotion and/or the activities which may be awarded as part of the prize, the winner (and their companion(s), if applicable) must comply with applicable health, fitness, skill, balance, dexterity and any other requirements normally associated with the particular activity. It is the entrant's responsibility to ensure that they (and their companion(s), if applicable) are sufficiently healthy and fit so as to safely participate in this promotion and/or undertake the activities awarded as part of the prize. The entrant or winner must comply with all requirements and directions of the people responsible for the conduct of the relevant activity and must ensure that their companion(s) also comply (if applicable). If the Promoter reasonably believes that the entrant, winner or their companion(s) will not be able to comply with such requirements, the Promoter may deem the entrant, winner or their companion(s) not sufficiently healthy or fit to participate in the Promotion.